

Museum Guidelines + Policies

General Policies

- **Works of art** are occasionally rotated off view and galleries are closed periodically for a variety of reasons. Please inquire at a Visitor Services Desk upon your arrival or call (513) 721.ARTS for information on specific works of art or gallery closures.
- **Coat Room + Lockers** are available in the Main Lobby. All backpacks, packages, briefcases, shopping bags, and other excessively large items (larger than 11 x 15 x 4 inches), including recording equipment, must be left in the coatroom in the lockers provided. The Art Museum is not responsible for lost or stolen items.
- **Children must be accompanied by an adult at all times.** For the safety of children and the art, **large-framed child carriers are not permitted in the galleries.** Small baby slings and less bulky child carriers are allowed, but we ask parents to be mindful of their surroundings while walking in the Art Museum.
- **Strollers** are permitted throughout the Art Museum. A limited number of strollers are also available free of charge, in the coat room off the Main Lobby.
- **Umbrellas** are not permitted in the galleries. Please store umbrellas in the coat room.
- **Please do not touch the artwork.** Please keep a safe distance from all paintings, sculptures and cases (approximately arm's length or 3 feet away).
- **Pencils are permitted in the galleries;** pens and markers are prohibited. We also ask you to remember that it's not safe to use the gallery walls or cases as writing surfaces. Instead, borrow a clipboard from the Visitor Services desk in the Front Lobby.
- **Food, drinks, and/or gum** are not permitted within the Art Museum galleries. If you need a snack break, please visit the Terrace Café.
- **Smoking is prohibited within the Art Museum,** including the use of e-cigarettes or other electronic smoking devices.
- **Lost + Found** is located at the Security Desk in the Front Lobby or by calling (513) 639.2935.
- If you get lost or have any questions about the Art Museum, there are friendly guards stationed throughout the galleries to help you along the way.

Photography + Sketching

Photography

If you see the icon below, please refrain from taking photographs or recording video of the related artwork. These works are protected under US copyright law and it would be a violation of the artist's copyright. You are free to photograph all other works in the collection that are not marked with the no photography icon. **Please no flash photography.**



We apologize, but tripods, monopods, and/or "selfie sticks" are prohibited from use within the Art Museum.

ALSO, PLEASE NO PHOTOGRAPHY IN THE SPECIAL EXHIBITIONS. Exhibition areas will be marked with a designated sign at the entrance to the show.

Professional photography for portraits requires that advance arrangements (at least two weeks in advance) be made with our Special Events Staff by calling 513-639-2347; in addition, there is a \$250 location fee for professional photography.

Sketching

Visitors are welcome to sketch and copy the permanent collection. Pick up free permit at the Visitor Services Desk. Parents/guardians may complete the permit for children sketching in the galleries. It is prohibited to sketch artwork in the special exhibition areas.

Accessibility

- **Elevators** are located: on the First Floor (beyond the Great Hall, with access to the Ground and Second Floors); First floor (near the Terrace Café, providing access to the Second and Third floors); First Floor (near the Asian galleries, providing access to the Third floor)
- **Wheelchairs**
 - A limited number of wheelchairs are available for your use free of charge and are located in the coatrooms near both entrances.
 - **Wheelchair Accessible Restrooms** are available on the First Floor (in the Great Hall); on the Second Floor (in Gallery 213); on the Ground Floor (next to the Fath Auditorium)
 - The Art Museum's Fath Auditorium is wheelchair accessible and equipped with removable seats. Please call (513) 639.2971 at least 24 hours in advance of Auditorium events to be sure the seats are properly removed for your visit.
- **Service Animals** are welcome in the Art Museum. Please check in with the security guard in the Front Lobby or at the DeWitt entrance upon arrival.
- **For Visitors with Visual Impairments:** You are invited to experience the Cincinnati Art Museum's collection using descriptive language and hands-on activities in a docent- or staff-guided touch tour. Please call our Tour Coordinator (513) 639.2975 for more information or to arrange a tour.
- **Assisted Listening Devices** are available for your use free of charge in the Art Museum's Fath Auditorium during lectures and event in that area.
- **Sign Language Interpretation:** The Cincinnati Art Museum offers monthly ASL tours of special exhibitions. Interpreters may also be provided by the Art Museum upon request for any tour. Arrangements must be made one week in advance by calling our Tour Coordinator at (513) 639.2975.

- **Foreign Languages:** Tours may be conducted in English, French, Spanish, or German. Foreign language speaking tours must be scheduled at least one month in advance. Please call our Tour Coordinator at (513) 639.2975 for more information.