Entering the Cincinnati Art Museum

Soon, we will go to the museum. This story tells us how to start our visit.
Before we go to the museum, let’s learn about the rules. Here is what we need to remember.

- Keep our hands at our sides. We do not touch the artwork, the walls or the cases.
- Stay with our group.
- We do not eat, drink or chew gum in the galleries.
- Let the security guard look through our bag. They may ask us to put it in the coat room. We will get our belongings back when we leave the museum.
- Only use pencils and paper in the galleries.
- Use a quiet voice. We do not yell in the galleries.
- A gallery attendant may ask us not to touch the art.
- Buy a ticket at the Visitor Services desk if we want to see a special exhibition.
- If we need a fidget or sensory headphones, we can pick them up in the Rosenthal Education Center (REC) or at the Visitor Services desk. We will return them when we are finished.
- Walk slowly in the museum. We do not run in the galleries.
- We do not take photographs when we see this icon.
When we arrive, we will see the big Pinocchio statue. That is when we know we are near the museum’s Main Entrance.
If we are at the Main Entrance, we will walk up the steps or use the accessible ramp. The ramp begins near the Castellini Entrance and goes to the Main Entrance. Once we are at the top of the steps, we will go through the big wooden doors. These doors will open automatically if we push the accessible button.
When we walk in the Main Entrance, we will meet a gallery attendant to the right. They are nice, so it is ok to say hi. If we have any questions, we can ask them.
The gallery attendant will check bags and backpacks. This helps keep everyone and the artwork safe.
If our bag is too big, we will put it in the coat room. We can also put our coats in the coat room. The coat room is protected by the gallery attendant near the front door. All our belongings will stay safe in the coat room. We will get our belongings back when we leave the museum.
Then, we will go to the front desk, where we may have to wait in line. Visitor Services staff will greet us and we can greet them too. If we need help, we can also ask them questions.
If we need to buy a ticket to a special exhibition, we can buy it here. We can ask Visitor Services staff to help us.
Visitor Services staff will give us a map. The map will give us important information about the museum.
The map can tell us where things are located in the museum. We can find the bathrooms, elevators, cafe, and galleries on the map.
If we need more information, we can get accessibility guides as we walk past the front desk.
The Cincinnati Art Museum strives for inclusivity by increasing accessibility to its collection, programming, and resources. The museum seeks to eliminate barriers by accommodating the individual needs of all visitors.

Use this guide as a supplement to the general visitor guide to help find sensory friendly spaces throughout the museum. This guide is useful if you need large print or to find seating areas, quiet spaces or naturally lit areas of the museum.

Visit the Visitor Services desk if you need to borrow sensory headphones or fidgets. Additional accessibility tools are available at this desk, including wheelchairs and strollers.

Visit cincinatiamuseum.org/access to learn about programs for people who have disabilities.

Contact access@cincinatiamuseum.org with feedback or questions about accessibility at the Cincinnati Art Museum.

What will we do at the museum today?
Check off each item that you completed.

☐ Say hello at the front desk
☐ Buy tickets to an exhibition
☐ Find artwork you like
☐ Look around in the galleries
☐ Use the restroom
☐ Go on the elevator
☐ Go to the Museum Shop
☐ Use the stairs
☐ Eat in the Terrace Café
☐ Make art in the Rosenthal Education Center (REC)
☐ Sit in the Courtyard
☐ Say goodbye at exit

If we want, we can look at the Accessibility Guide for more information.
We may need sensory headphones or a fidget to use in the galleries. We can get these from the front desk or in the Rosenthal Education Center (REC). While at the REC we can make art. We will return the fidgets and sensory headphones before we leave.
In the museum we will see all kinds of art. The museum can be a fun place, and it will always welcome us back to visit another day.